

Financial Management

Paid per Member (Med + Rx)



■ Current
■ Prior
■ Norm

Analysis

Current Paid per Member (Med + Rx) is less than the Norm of \$3,872. This represents a favorable difference of 1.2%.

Cost Share (% Allowable Expenses [Med + Rx]) is less than the Prior time period of 90.0%.

[Further Detail](#)

Key Performance Indicators	Current	Prior	Change	Norm	Difference (Current)
Paid per Employee (Med + Rx)	\$8,510	\$8,349	● 1.9%	\$8,511	● -0.0%
Paid per Member (Med + Rx)	\$3,825	\$3,732	● 2.5%	\$3,872	● -1.2%
Average Enrolled Employees	11,340	11,469	- -1.1%	N/A	- N/A
High Cost Claimant Impact (Med + Rx)	29.8%	27.0%	■ 10.6%	28.2%	■ 5.8%
Cost Share (% Allowable Expense [Med + Rx])	87.4%	90.0%	● -3.0%	84.5%	◆ 3.4%
Out of Network Benefits	3.1%	4.1%	● -0.9%	6.9%	● -3.7%

Pharmacy Management

Paid per Member



■ Current
■ Prior
■ Norm

Analysis

Average Paid per Member increased from the prior period by 1.3%.

Current Prescriptions per Member as compared to the Norm represents a favorable difference of 27.9%.

[Further Detail](#)

Key Performance Indicators	Current	Prior	Change	Norm	Difference (Current)
Rx Paid per Member	\$557	\$550	● 1.3%	\$730	● -23.7%
Prescriptions per Member	7.6	7.7	● -0.7%	10.6	● -27.9%
Rx Paid per Prescription	\$73	\$71	● 2.8%	\$69	◆ 6.1%
Mail Order Prescription per Member	0.2	0.2	● 0.0%	1.5	● -86.7%
Retail Generic Substitution Rate	87.4%	85.6%	■ 1.7%	85.0%	◆ 2.4%

Plan Management

Physician Office Visits per 100



■ Current
■ Prior
■ Norm

Analysis

Physician Office Visits per 100 increased from the prior period by 2.1%. Current utilization as compared to the Norm represents a favorable difference of 8.5%.

[Further Detail](#)

Key Performance Indicators	Current	Prior	Change	Norm	Difference (Current)
Physician Office Visits per 100	422	413	● 2.1%	461	● -8.5%
Admissions per 1000	87	82	◆ 6.9%	66	■ 32.1%
Outpatient Paid per Member	\$1,961	\$1,960	● 0.1%	\$2,120	● -7.5%
Inpatient Paid per Member	\$1,253	\$1,173	◆ 6.8%	\$1,021	■ 22.7%
Highest Risk Adjusted Paid per Member	025000				
Highest Future Risk	CIGNA				

Health Management

Most Costly Conditions



■ Current
■ Norm

Analysis

Current Highest Cost Condition is Ischemic heart disease. Of the total benefits paid, it represents 7.0%.

Current Top Opportunity for Improved Compliance - DM Condition is Sickle-cell anemia

[Further Detail](#)

Key Performance Indicators	Current	Norm
Most Costly Conditions	Joint degeneration Pregnancy w delivery Ischemic heart disease	Joint degeneration Pregnancy w delivery Ischemic heart disease
Most Prevalent Condition	Visual disturbances	Tonsil/adenoid or pharyngitis
Top Opportunity for Decreasing Cost Spend - Intervenable Conditions	Hypertension	N/A
Top Opportunity for Improved Compliance - DM Conditions	Sickle-cell anemia	N/A
Top Opportunity for Improved Compliance - Preventive Conditions	Influenza vaccination	N/A